

Lead Center of Excellence (CoE) for Vistex

Job ID
REQ-10061407

11月 03, 2025

Spain

摘要

We're building a brand-new Centre of Excellence (CoE) for Vistex, a global team dedicated to supporting countries post-LDC deployment (new ERP deployment), driving system enhancements, and leading future ownership of Vistex.

We are looking for a passionate and experienced person to lead our new Global Centre of Excellence for Vistex. This role is critical in ensuring consistent, effective and efficient usage of Vistex across countries operating within the LDC environment. You will also be responsible for the evolution and adaptation of the system to the standard of the time.

As the single point of contact (SPOC) for Vistex, you will define the vision and strategy for the CoE and partner closely with IT, GPO, Vistex and business stakeholders to deliver best-in-class solutions, training, and support.

About the Role

Location: Barcelona, Spain #LI-Hybrid

Key Responsibilities:

- Define the vision, strategy, and operating model for the Vistex CoE in line with organizational strategy and compliance.
- Build and lead an agile, customer-centric CoE.
- Act as SPOC and business partner for Vistex-related activities across countries (defect management, training, system changes).
- Review / analyze system metrics, KPIs, propose remediation activities and work with IT and business teams to coordinate changes.
- Drive system changes, upgrades, and post-LDC support models.
- Create and deliver global training content, including webinars, newsletters, and workshops.
- Implement user satisfaction surveys, analyze feedback, and drive improvements.
- Lead initiatives to enhance user experience and drive harmonization in Vistex processes.
- Foster a collaborative, inclusive, and diverse team culture.

Essential Requirements:

- Consolidated experience leading Vistex and/or SAP S/4HANA go-live deployments, with a strong understanding of system functionality and hands-on involvement in solution design, testing, and implementation (preferred in areas of Customer to Invoice/Commercial).

- Minimum of 7 years of strategic leadership in defining vision and roadmap for enterprise platforms, ideally with a background in project management or Key Account Management, combining business acumen with the ability to drive transformation and actively contribute to execution
- Proven track record in building Centres of Excellence or new teams, including the development of standards, governance, and best practices.
- Strong leadership and stakeholder engagement skills, with experience working across global teams, time zones, and cultures. Ability to build and mobilize communities of users and super users.
- Proven ability to deliver projects with a focus on standardization, process optimization, and value creation. Hands-on approach to problem-solving and root cause analysis.
- Background in change management, training design, and organizational transformation.
- Fluency in English is required; additional languages are a plus.

Benefits and Rewards:

Company Pension Plan, Life and Accidental Insurance, Meals Allowance or Canteen in the office, Flexible working hours. Read our handbook to learn about all the ways we 'll help you thrive personally and professionally: [Novartis Life Handbook](#)

Relocation:

This role is based in Barcelona, Spain. Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

Commitment to Diversity and Inclusion / EEO

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门
Finance

Business Unit
Universal Hierarchy Node

地点
Spain

站点
Barcelona Gran V í a

Company / Legal Entity
ES06 (FCRS = ES006) Novartis Farmac é utica, S.A.

Functional Area
Marketing

Job Type
Full time

Employment Type
Regular

Shift Work
No

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