

Analyst - Field Excellence Operations

Job ID
REQ-10061299

11月 21, 2025

India

摘要

-Provide analytics support to Novartis internal customers (CPOs & Regional marketing and sales teams) on various low-medium complexity analytical reports. -Support and facilitate data enabled decision making for Novartis internal customers by providing and communicating qualitative and quantitative analytics. -Support FEO-BSI teams in building practice by involving in various initiatives like knowledge sharing, on-boarding and training support, support team lead in all business related tasks / activities, building process documentation and knowledge repositories -To be an integral part of a comprehensive design team responsible for designing promotional marketing materials.

About the Role

Major accountabilities:

 Create and deliver below customer requirements as per agreed SLAs -Deliver services through structured project management approach with appropriate documentation and

- communication throughout the delivery of services .
- Quality Assurance; Ensure deliverables for quality and accuracy are of the highest order.
- On-time project delivery within stipulated deadlines -Support in creation and maintenance of standard operating procedures (SOPs) -Support in developing and maintaining knowledge repositories that captures qualitative and quantitative reports.
- Participate in various knowledge sharing sessions that

Key performance indicators:

 Good customer satisfaction scores - Ability to manage multiple stakeholders / projects -Delivery on time

Minimum Requirements:

Work Experience:

- Operations Management and Execution.
- Project Management.
- Working experience within the pharmaceutical industry.

Skills:

- Alteryx.
- · Analytical Thinking.
- Brand Awareness.
- Business Networking.
- Curiosity.
- · Digital Marketing.
- Marketing Communications.
- Process Documentation.
- Excel proficiency
- ETL tools required

Languages:

• English.

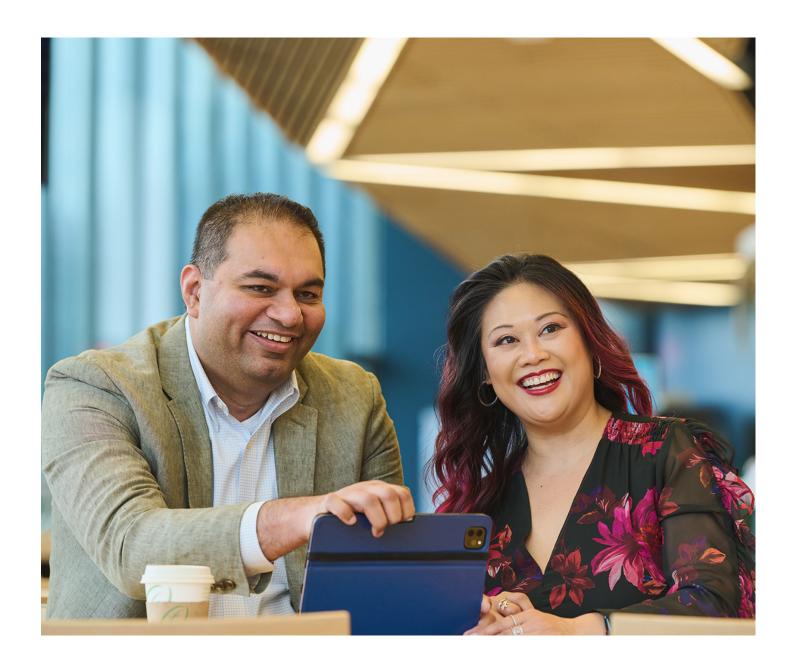
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部门 International
Business Unit Marketing
地点 India
站点 Hyderabad (Office)
Company / Legal Entity IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area Marketing
Job Type Full time
Employment Type Regular
Shift Work No
Apply to Job
Accessibility and accommodation

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

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