

Head of Integrated Trial Process

Job ID REQ-10061209

9月 04, 2025

Ireland

摘要

Locations: Dublin, Ireland; Basel, Switzerland or Westworks, London, UK. Please note that we will also consider applicants in Hyderabad, India and East Hanover, NJ, USA. Please apply directly to the advertised positions for Hyderabad and USA.

Full time, Hybrid, #LI-Hybrid

Are you ready to take the next step in your career and make an impact on how life-changing medicines reach patients? At Process and Risk Surveillance (PRS), we work collaboratively to integrate cross-functional expertise into streamlined, end-to-end trial processes underpinned by innovation and risk-based quality management, so Novartis can deliver high-quality medicines to patients faster.

The Head of Integrated Trial Process, PRS is responsible for ensuring efficiency, quality, and compliance in the end-to-end clinical trial process, while serving as Quality System Owner (QSO) for the Clinical Trial Quality System (CTQS). The role requires fostering strong collaboration with Line Functions to drive cross-functional integration and aligned ways of working. This position leads the design, monitoring, and continuous improvement of trial processes to enable business impact. By

building and managing a high-performing team of Global Process Owners and Process Managers, the Head of Integrated Trial Process delivers results that strengthen process execution and accelerate trial delivery.

About the Role

Major accountabilities:

- Build, lead and develop a high-performing team of Global Process Owners and Process Managers, fostering a culture of collaboration, accountability, and value delivery
- Define and execute a compelling vision for integrated trial processes and the Clinical Trial Quality System (CTQS), ensuring efficiency, quality, and compliance across the end-to-end lifecycle. This includes driving clarity and simplicity, holistic process management, effective audit/inspection readiness, and the use of KPIs and metrics to monitor and sustain process health.
- Foster strong collaboration with Global Line Functions, matrix teams' leaders and senior management to drive cross-functional process integration, alignment on strategy, and shared ownership of outcomes.
- Prioritize and lead process transformation initiatives that maximize business impact, focusing on simplification, automation, and innovative approaches.
- Capture and communicate business value of operational efficiencies through measurable outcomes and data-driven insights.
- Promote and apply structured process improvement methodologies (e.g., kaizen, workshops, lean approaches) with active cross-functional participation.
- Act as a change leader, enabling mindset and behaviour shifts that embed efficiency, quality, and continuous improvement across Research and Development.
- Engage and influence a broad network of senior leaders and stakeholders to ensure alignment, collaboration, and sustained adoption of integrated trial processes.

Minimum Requirements:

- Education (minimum/desirable): Minimum: University degree in Life Science, quantitative science or business. Desirable Master of Business Administration or equivalent
- Languages: Proficiency in English (read/ write/ speak)

Relevant Experience:

- Deep knowledge of drug development and end-to-end clinical trial processes, with expertise in clinical systems, regulatory requirements, and business change management.
- Proven ability to assess and respond to internal and external changes impacting trial processes, supporting systems, and training requirements.

- Exposure to digital transformation and innovative technologies, including leveraging automation, data, and AI-enabled solutions to enhance process efficiency and decisionmaking. Demonstrated experience in defining and applying metrics to monitor process health, efficiency, and continuous improvement.
- Successful track record in clinical development, with strong Clinical Operations experience highly desirable.
- Strategic thinker with a focus on innovation, long-term planning, and process optimization to drive efficiency, compliance, and quality.
- Experience simplifying and standardizing processes, including authoring and managing quality documentation.
- Strong record of cross-functional leadership and collaboration across multiple functions within the clinical development value chain.
- Established people leader with experience in building, mentoring, and developing highperforming teams, fostering collaboration, accountability, and career growth.
- Ensure oversight and continuous improvement of the Clinical Trial Quality System, including the Annual Quality System Review, in alignment with Global QMS requirements. Represent PRS in key governance bodies and committees, bringing forward the perspective of integrated trial processes.

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to all individuals. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to receive more detailed information about the essential functions of a position, please send an e-mail to inclusion.switzerland@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

部门 Development	
Business Unit Innovative Medicines	
地点 Ireland	
站点 Dublin (NOCC)	
Company / Legal Entity IE02 (FCRS = IE002) Novartis Ireland Ltd	
Alternative Location 1 Basel (City), Switzerland	
Alternative Location 2 London (The Westworks), United Kingdom	
Functional Area Research & Development	
Job Type Full time	
Employment Type Regular	
Shift Work No	
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Novartis is committed to building an outstanding, inclusive work environment and diverse teams'

representative of the patients and communities we serve.



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