

Global Clinical Operations-SSO Strategy & Operations Country Head

Job ID
REQ-10060953

8月 29, 2025

China

摘要

The SSO Strategy & Operations Country/Cluster Head is accountable for the implementation and execution of the global/hub strategy, key priorities, and function deliverables in the country/cluster. The SSO Strategy & Operations Country/Cluster Head oversees overall performance in the country/cluster, applies business insights to drive productivity and provides strategic input for the SSO Country/Cluster Head.

The SSO Strategy & Operations Country/Cluster Head is accountable for country/cluster communication strategy, information management and in-country/cluster SSO communication to internal and external stakeholders.

About the Role

Key responsibilities:

- Collaborates and aligns with the Head Strategy & Operations/SSO Strategy & Operations Hub Heads to translate, implement, and execute the global/hub strategic plan in the country/cluster to support the organization to become the industry leader
- Provides country/cluster feedback and insights to the Head Strategy & Operations/SSO Strategy & Operations Hub Heads and ensures country/cluster needs are incorporated into the global/hub strategy as needed
- Drives successful execution of innovative key strategic projects in line with short-, medium- and long-term strategies
- Accountable for operational excellence, productivity, and performance in the country/cluster, in close collaboration with the SSO Strategy & Operations Country/Cluster Head, the SSO Country/Cluster Head Portfolio and the Country/Cluster Head Finance in alignment with GCO strategy
- Identifies country/cluster-specific opportunities, challenges, and risks, supports mitigation
- Drives innovation and change management processes, identifies strategic solutions to improve clinical study execution
- Drives implementation of country/cluster-specific communication strategy in line with global/hub strategy
- Leads implementation of information management and communication standards and their further development and optimization
- Supports global/hub information and transformation initiatives, change management and SSO evolution incl. culture and mindset change
- Analyzes external benchmarking, trends, and regulations in the country/cluster
- Provides country/cluster-specific input to be considered in the global/hub SSO strategy
- Represents SSO in any GCO-/GDD-wide initiatives in relation to Strategy and Operations when country/cluster representation is needed
- Supports the Country/Cluster LT to ensure that country/cluster-specific projects are in line with global/hub strategy
- Supports the Portfolio Head in country/cluster-specific study allocation strategy
- Collaborates with other SSO Strategy & Operations Country/Cluster Heads as well as Head Strategy & Operations and SSO Strategy & Operations Hub Heads to build a strong and aligned functional network
- Promotes a compliance culture advocating the adherence to highest standards and ethical integrity, ensuring human subject protection and reliability of trial results at all times

Essential requirements:

- Bachelor ' s Degree in life sciences required; Advanced Degree in scientific or business preferred
- Fluent in both written and spoken English
- Country language is of advantage
- Minimum 8 years ' experience in pharmaceutical development, preferably in clinical research, and/or monitoring clinical trials
- Experienced in Operations and Strategy of pharmaceutical development processes and in technical approaches
- Thorough understanding of the international and national aspects of drug development process, including expert knowledge of international standards (GCP/ICH), health authorities (FDA/EMA), local/National Health Authorities regulations and Novartis standards

Desirable requirements:

- Demonstrated thorough change agile mind-set
- Business management and applied insights experience preferred
- Demonstrated Experience in performance management and productivity projects
- Demonstrated leadership in leading cross-functional teams
- Demonstrated application of quantitative approaches to re-designing processes, improving productivity and/or improving efficiency
- Organizational awareness, including experience working cross-functionally and in global teams
- Good strategic thinking skills
- Demonstrated matrix management skills and ability to influence without authority
- Excellent communicator and presenter (oral and written), ability to communicate to Sr. Leaders

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门

Development

Business Unit

Innovative Medicines

地点

China

站点

Shanghai (Shanghai)

Company / Legal Entity

CN14 (FCRS = CN014) China Novartis Institutes for BioMedical Research Co., Ltd.

Alternative Location 1

Beijing (Beijing), China

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.



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