

# Operational Technology Qualification Engineer Sr. Spec. DDIT

Job ID  
REQ-10060394

9月 02, 2025

Mexico

## 摘要

-Contribute to challenge and improve local/simple business processes, products, services, and software through data analysis. -Engage with business representatives and support the appropriate DDIT teams and Functions to develop business requirements and deliver data driven recommendations to improve efficiency and add value.

## About the Role

Major accountabilities:

- Contribute to create -consistency and traceability between user requirements, functional specifications, and testing and validation.
- Support validation and testing as appropriate and ensure adherence to Security and Compliance policies and procedures within Service Delivery scope.
- Support with internal IT systems and documentation requirements, standards (including

quality management and IT security), regulatory environments / requirements (if applicable), TT Service Portfolio and with industry best practices in leveraging technologies for the business and taking advantage of reusable products, solutions and services wherever applicable.

- Additional specification required for testing.

Key performance indicators:

- Feedback on dedicated phases for Project execution (quality, time) -Degree of customization vs configuration of COTS solutions.
- Process efficiency (specific scope) -Steady/Uninterrupted process flow (specific scope) -Completeness and accuracy of Business Process Model (BPM) -local or non-complex processes -Business process documentation up to date (specific scope)

Minimum Requirements:

Work Experience:

- Leveraging digital technology / big data.
- Influencing without authority.
- Relationship Management.
- Interactions with senior management.
- Multi-national global experience.
- Working experience within the pharmaceutical industry.
- Collaborating across boundaries.

Skills:

- Analytical Thinking.
- Communication Skills.
- Requirements Analysis.
- Requirements Gathering.

Languages :

- English.

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部门  
Operations

Business Unit  
CTS

地点  
Mexico

站点  
INSURGENTES

Company / Legal Entity  
MX06 (FCRS = MX006) Novartis Farmac é utica S.A. de C.V.

Functional Area  
Technology Transformation

Job Type  
Full time

Employment Type  
Regular

Shift Work  
No

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