

## Director Infrastructure Solution Delivery

Job ID  
REQ-10059469

8月 11, 2025

Spain

### 摘要

Location: Barcelona, Spain; Prague, Czech Republic; #LI-Hybrid (12 days/month in office)

Internal job title: Director - DDIT IES Solution Delivery

About the Role:

The Director Infrastructure Solution Delivery will be part of our Infrastructure End Services team and will play a crucial role in defining and executing infrastructure technology delivery strategy for business systems platforms and processes for responsible business domain/function(s), and maintaining a portfolio view of the technology platforms and services to implement projects as per strategic roadmaps and manage life cycle events with least disruption. This position will partner with Business Stakeholders and DDIT Strategic Business Partners for infrastructure demand analysis and design fit for purpose infra. solutions that are secure, compliant and meet all non-functional requirements; it will also partner with DDIT Strategic Business Partners for demand analysis solution proposal/evaluation and funding estimates for applications/projects. Collaboration with relevant Technology Service/Solutions Delivery teams will be essential to ensure that the product and platform strategy balances the sophisticated needs of Key Markets need for reuse across other priority

markets and cost effectively scale at speed to remaining midsize/small markets.

## About the Role

### Key Responsibilities:

- Ensure on time within budget compliant secure and quality delivery of portfolio for responsible Business domain/functions.
- Act as single point of contact for business IT Functions in the area of infrastructure solution design delivery for hosting and cloud technologies
- Ensure services solutions platforms products are fit for purpose and achieve the desired business value and impact.
- Establish governance structure for projects operations etc. with right stakeholder representation for responsible Domain/functions.
- Track report and deliver against agreed success factors and SLAs/ KPIs for various stakeholders for responsible Domain/functions.
- Follow industry trends and emerging practices to drive agility speed efficiency and effectiveness.
- Ensure the overall user experience is taken into account when designing deploying new solutions services and steady state operations.
- Take accountability to ensure adherence to Security and Compliance policies and procedures within the Service Delivery/Operations scope.
- Lead transformation initiatives using the latest technology stack
- Delivery on agreed SLAs / KPIs including business impact
- Launch of innovative technology solutions across Novartis at scale

### Essential Requirements:

- Bachelor 's degree in Information Technology, Computer Science, or Engineering, or comparable experience
- 14+ years of solid experience working in IT Infrastructure domain; delivering infrastructure and platform services across geographic and business boundaries
- Deep knowledge and experience in several of the infrastructure building blocks - Networking, servers, storage, virtualization, middleware, databases and more
- Minimum 8 years ' experience in leading infra hosting solution design on multi-cloud platforms (AWS/Azure/GCP) for large enterprise business applications
- Providing high level expertise, technical support and consultation to the IT Functions on infrastructure solution design
- Integration of architecture standards at the earliest stage, and throughout the application development process
- Maintain an solution viewpoint which goes beyond individual applications (i.e. application architecture) as well as beyond individual technology domains (i.e. domain architecture)
- Excellent skills in collaborating with business users, Product team, Operationalizing the delivered products, working closely with Security for implementing compliance
- Good understanding of High Availability and Disaster Recovery concepts for infrastructure
- Ability to analyze and resolve complex infrastructure resource and application deployment

issues.

- Excellent communication skills in English, both written and spoken; good technical and people leadership, with strong stakeholder management skills and solid strategy development experience

#### Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

#### Why Novartis?

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to learn more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>

#### You'll receive (CZ only):

Monthly pension contribution matching your individual contribution up to 3% of your gross monthly base salary; Risk Life Insurance (full cost covered by Novartis); 5-week holiday per year; (1 week above the Labour Law requirement); 4 paid sick days within one calendar year in case of absence due to sickness without a medical sickness report; Cafeteria employee benefit program - choice of benefits from Benefit Plus Cafeteria in the amount of 12,500 CZK per year; Car Allowance; Meal vouchers in amount of 105 CZK for each working day (full tax covered by company); MultiSport Card. Find out more about Novartis Business Services: <https://www.novartis.cz/>

#### Accessibility and accommodation:

Novartis is committed to working with and providing reasonable accommodation to all individuals. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to receive more detailed information about the essential functions of a position, please send an e-mail to and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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<https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we 'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门

Operations

Business Unit

CTS

地点

Spain

站点

Barcelona Gran V í a

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmac é utica, S.A.

Alternative Location 1

Prague, Czech Republic

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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