

## Head of eCompliance, Technical Operations

Job ID  
REQ-10058925

8月 10, 2025

India

### 摘要

Lead TechOps eCompliance team in the development and implementation of eCompliance Strategy for Novartis TechOps.

Leads the integration of IT and OT eCompliance, modernizes technology, and enhances Quality Assurance oversight within Novartis Technical Operations.

Collaborates with eCompliance stakeholders, cross-functional partners, CIO, Data Integrity colleagues, and key stakeholders while employing strategic thinking to drive initiatives forward.

Identifies, measures, remediates, and monitors regulatory risks associated with eCompliance in Technical Operations, ensuring strong quality oversight and adherence to Good Manufacturing Practices (GMP).

Drive the AI readiness and competency building for the eCompliance organization by identifying and ensuring training staff on AI technologies, integrating AI with existing compliance systems, and ensuring data integrity and security.

Continuous evaluation of AI performance and adherence to ethical guidelines will further align organizational processes with cutting-edge technological advancements.

## About the Role

Head of eCompliance, Technical Operations

Location - Hyderabad #LI Hybrid

### About the Role:

Lead TechOps eCompliance team in the development and implementation of eCompliance Strategy for Novartis TechOps.

Leads the integration of IT and OT eCompliance, modernizes technology, and enhances Quality Assurance oversight within Novartis Technical Operations.

Collaborates with eCompliance stakeholders, cross-functional partners, CIO, Data Integrity colleagues, and key stakeholders while employing strategic thinking to drive initiatives forward.

Identifies, measures, remediates, and monitors regulatory risks associated with eCompliance in Technical Operations, ensuring strong quality oversight and adherence to Good Manufacturing Practices (GMP).

Drive the AI readiness and competency building for the eCompliance organization by identifying and ensuring training staff on AI technologies, integrating AI with existing compliance systems, and ensuring data integrity and security.

Continuous evaluation of AI performance and adherence to ethical guidelines will further align organizational processes with cutting-edge technological advancements.

### Key Responsibilities:

- Leads the integration of the IT and OT eCompliance organization to support Novartis business and drive synergies.
- Update the organizational set up for eCompliance including the roles of regional eCompliance managers to ensure effective and compliant eCompliance oversight in the sites. Conduct site / entity eCompliance reviews as needed.
- Provides leadership for quality systems oversight and the management of GxP computerized systems and the IT/OT systems landscape.
- Collaborates effectively with Quality, IT business partners and other functions (where relevant) to ensure the delivery of quality outcomes.
- Ensure an effective, fit-for-purpose e-Compliance Centre of Excellence (CoE) operating model including the Regional eCompliance set up. Functions as a quality system

owner/process owner for CSV within the Novartis Quality Manual.

- Strengthens QA oversight of the IT activities within TechOps, including preparing for regulatory inspections, ensuring ongoing inspection readiness and response to eCompliance related observations.
- Develops a future-focused strategy in AI and emerging technologies readiness, evaluating regulatory requirements and developments to ensure Novartis QMS is fit for purpose in the eCompliance environment.
- Establishes robust risk management strategies covering all areas of eCompliance for Technical Operations. Ensures that eCompliance risks are captured in Enablon/iRisk and escalated accordingly. Establish governance model for continuous feedback, engagement and to drive simplification through standardization.

Commitment to Diversity & Inclusion: :

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Essential Requirements:

- University degree and MBA or professional qualification in related field, e.g., business, life sciences
- 15+ years in Pharma Commercial/Consulting//relevant areas, preferably with experience building business and P&L / topline accountability.
- 5+ years ' experience in people management
- Ability and expertise in engaging senior partners and influencing strategic decision-making.
- Proven ability to work in a matrix and geographically dispersed environment with problem-solving skills utilized to identify customer issues and deliver solutions.
- Good understanding of pharmaceutical commercial data landscape and domain experience.
- Experience in remote relationships (on-shore/off-shore capability delivery)

Desirable Requirements:

- Deep understanding of pharmaceutical commercialization processes.
- Familiarity with global and local market dynamics in healthcare.
- Experience managing teams and cross-functional collaboration.

Why Novartis: Our purpose is to reimagine medicine to improve and extend people ' s lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

You ' ll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

#### Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门

Operations

Business Unit

Universal Hierarchy Node

地点

India

站点

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area  
Quality

Job Type  
Full time

Employment Type  
Regular

Shift Work  
No

[Apply to Job](#)

## Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.



Job ID  
REQ-10058925

Head of eCompliance, Technical Operations

[Apply to Job](#)

---

Source URL:

<https://www.novartis.com.cn/careers/career-search/job/details/req-10058925-head-ecompliance-technical-operations>

List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. <https://www.novartis.com/careers/benefits-rewards>
4. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Hyderabad-Office/Head-of-eCompliance--Technical-OperationsREQ-10058925>
5. <mailto:diversityandincl.india@novartis.com>
6. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Hyderabad-Office/Head-of-eCompliance--Technical-OperationsREQ-10058925>