

Associate Director, Field Engagement & Operation

Job ID
REQ-10056963

7月 10, 2025

South Korea

摘要

• The DDIT Business Partner (ITBP) acts as a strategic liaison between the IT organization and business units. This role is responsible for understanding business needs, shaping demand, and ensuring the delivery of technology solutions that drive business value. The DDIT BP collaborates with stakeholders to align IT initiatives with business goals, manage IT portfolios, and foster innovation.

About the Role

Your Responsibilities:

Your responsibilities include, but not limited to:

Strategic Alignment

- Serve as the primary point of contact between IT and designated business units.
- Understand business strategies, processes, and challenges to identify IT opportunities
- Translate business needs into IT requirements and ensure alignment with enterprise architecture

Demand Management

- Capture, assess, and prioritize business demand for IT services and solutions
- Facilitate the intake process for new initiatives and ensure proper governance

Project & Portfolio Oversight

- Collaborate with project managers and delivery teams to ensure successful execution of IT project
- Monitor project progress, risks, and benefits realization

Stakeholder Engagement

- Build strong relationships with business leaders and key stakeholders
- Communicate IT strategies, roadmaps, and project updates effectively

Learning Agility & Growth Mindset

- Demonstrate a strong learning orientation, quickly adapting to new technologies, business models, and market dynamics
- Stay current with industry trends, best practices, and evolving digital capabilities
- Promote digital transformation and process optimization initiatives

Essential Requirements

What you 'll bring to the role:

- 7+ years' experience in multiple assignments in IT, preferably relating to Marketing & Sales, in large, multi-national companies
 - Experience to work in complex organizational environments (e.g. matrix organizations)
 - Experience in managing engagements with senior business stakeholders
 - Broad knowledge of state-of-the-art IT technologies and best practices around commercial capabilities (SFE, Digital Transformation, ML/AI, Marketing Automation etc.)
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- Experience in Veeva, Salesforce, Master Data Management, Web technologies, Google Analytics is a plus
- Healthcare industry including FMCG experience & understanding commercial business process is a plus
- Solid educational background, advanced degree in Information Technology or Business Administration preferred.

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Commitment to Diversity and Inclusion:

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部门
Operations

Business Unit
Universal Hierarchy Node

地点
South Korea

站点
Seoul

Company / Legal Entity
KR01 (FCRS = KR001) Novartis Korea Limited

Functional Area
Technology Transformation

Job Type
Full time

Employment Type
Regular

Shift Work
No

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