

Associate Director DDIT Medical Operation Japan

Job ID
REQ-10056669

7月 16, 2025

Japan

摘要

Step into a role where your strategic insight and IT expertise will directly shape the future of medical development at Novartis. As Associate Director DDIT for Medical Operation Dev, you 'll be the vital link between regional Development leaders and global IT, ensuring seamless delivery of impactful digital solutions. From driving local initiatives to supporting global transformations, you 'll influence how technology enhances compliance, efficiency, and innovation across all Development business units. This is your opportunity to lead with purpose, collaborate across boundaries, and make a measurable difference in patients ' lives.

ノバルティスの医薬品開発の未来を、あなたの戦略的な視点とITの専門知識で形作りませんか? アソシエイトディレクター DDIT Medical Operation Dev 担当として、地域の開発部門リーダーとグローバルITの架け橋となり、インパクトのあるデジタルソリューションの導入を推進していただきます。ローカルな取り組みからグローバルな変革まで、テクノロジーを通じてコンプライアンス、効率性、イノベーションを高める役割を担います。目的を持ってリードし、部門を超えて協働し、患者さんの生活に確かな変化をもたらすチャンスです。

About the Role

Major Accountabilities:

- Act as the strategic IT partner for regional Development leaders, aligning technology with business priorities.
 - Lead IT demand intake and escalation resolution, ensuring timely and effective communication across teams.
 - Support audits and inspections by coordinating IT compliance efforts and delivering required documentation.
 - Drive adoption of global IT initiatives, tailoring implementation to local needs and ensuring smooth transitions.
 - Collaborate with Novartis COEs and third-party providers to deliver regional IT projects across Development units.
 - 担当領域の開発部門リーダーと連携し、ビジネス優先事項に沿ったIT戦略を策定・推進する
 - IT関連の要望受付やエスカレーション対応を主導し、関係者間の円滑な連携を確保する
 - 監査や査察におけるIT対応をリードし、必要な文書や証拠の提出を調整する
 - グローバルIT施策の導入を支援し、地域ニーズに応じたスムーズな展開を実現する
-
- ノバルティスのCOEや外部ベンダーと連携し、開発部門全体のローカルプロジェクトを推進する

Requirements:

- Proven ability to influence without authority and build trust with senior stakeholders.
 - Strong experience managing cross-functional, cross-regional collaborations in a complex matrix environment.
 - Deep understanding of IT compliance, validation, and quality management in regulated pharmaceutical settings.
 - Familiarity with IT service and governance frameworks such as ITIL.
 - Excellent communication skills in English. Japanese and Chinese capability is plus.
 - Experience supporting IT initiatives in a GxP/GCP-regulated environment is Plus
 - Familiarity with similar global pharmaceutical IT ecosystems is welcomed
 - 権限や組織ヒエラルキーに関係なく影響力を発揮し、上級管理職との信頼関係を構築できる能力
 - 複雑なマトリックス環境での部門横断・地域横断の協働経験
 - 製薬業界の規制環境下におけるITコンプライアンス、バリデーション、品質管理の深い理解
 - ITILなどのITサービス・ガバナンスフレームワークに関する知識
 - 英語および中国語での優れたコミュニケーション能力(口頭・書面)
 - GxP/GCP規制環境下でのIT施策支援経験
 - ノバルティスのITデリバリーモデル、または同様のグローバル製薬企業でのIT経験
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- 英語での優れたコミュニケーション能力(口頭・書面)日本語と英語ができれば尚可

Benefits and Rewards:

- You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. [novartis-life-handbook.pdf](#)

Commitment to Diversity and Inclusion

- Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Accessibility and accommodation

- Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to midcareer-r.japan@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部門

Operations

Business Unit

Universal Hierarchy Node

地点

Japan

站点

Toranomon (NPKK Head Office)

Company / Legal Entity

JP05 (FCRS = JP005) Novartis Pharma K.K.

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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