

Team Lead, Security Systems

Job ID
REQ-10055748

8月 06, 2025

India

摘要

#LI-Hybrid

Location: Hyderabad, India

Relocation Support: Yes

The GSOC Security Systems Lead is responsible for overseeing the management and maintenance of all security systems within the Global Security Operations Center. This role requires a highly skilled individual with expertise in security technology, system integration, and team leadership. The GSOC Security Systems Lead ensures that all security systems are operating effectively and efficiently to support the organization's security operations.

About the Role

Key Responsibilities

- Oversee daily operations and maintenance of all GSOC security systems for optimal performance
- Integrate and optimize new security technologies in collaboration with IT and other departments
- Act as the primary contact for all security system-related issues and vendor coordination
- Ensure accurate reporting and analysis of GSOC metrics to identify improvement areas
- Supervise and support Senior Analysts and Analysts in fulfilling their responsibilities
- Maintain and update Working Process Documents to reflect current procedures
- Monitor and manage data integrity across all GSOC records and databases
- Lead equipment maintenance efforts and resolve technical issues promptly
- Coordinate with multiple stakeholders to ensure seamless security operations
- Develop and deliver training programs and readiness drills for GSOC staff

Essential Requirements

- Bachelor ' s degree in a relevant field; certifications in Honeywell or similar alarm/CCTV systems preferred
- Minimum 5 years of experience in security systems management or operations center leadership
- Proven expertise in system integration, optimization, and maintenance of security technologies
- Strong communication and coordination skills with internal teams and external vendors
- Demonstrated ability to lead teams and ensure adherence to operational protocols
- Experience in developing and implementing security policies, procedures, and training programs

Desirable Requirements

- Experience with global security operations or multinational environments
- Honeywell or similar certifications in alarms and CCTV monitoring.

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部门

Operations

Business Unit

CTS

地点

India

站点

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Facilities & Administration

Job Type

Full time

Employment Type

Regular

Shift Work

No

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