

# SSO Site Partnership Manager

Job ID REQ-10055242

6月 16, 2025

Australia

### 摘要

#LI-Hybrid

Location: Sydney, Australia

This role is based in Sydney, Australia. Novartis is unable to offer relocation support for this role: Please only apply if this location is accessible for you.

We are seeking a dynamic and strategic SSO Site Partnership Manager to lead and optimize partnerships with key clinical trial sites. This role is pivotal in enhancing site performance, accelerating study start-up, and ensuring high-quality execution across our clinical portfolio. You will serve as the single point of contact for assigned sites, driving engagement and operational excellence to position Novartis as the partner of choice in clinical research.

About the Role

## Key Responsibilities:

- Develop and implement tailored Site Partnership Strategy Plans for assigned key accounts.
- Act as the single point of contact for all study-overarching topics across therapeutic areas at assigned sites.
- Define and track success metrics such as patient density, portfolio volume, and start-up timelines.
- Support early site engagement and optimize site readiness and patient recruitment.
- Collaborate with internal teams (e.g., Feasibility, Contracting, Quality) to streamline start-up processes.
- Analyze site performance data to identify strengths, gaps, and capacity for improvement.
- Facilitate cross-functional collaboration and knowledge sharing across Novartis departments.

### **Essential Requirements:**

- Degree in scientific or health discipline
- Minimum 5 years' experience in clinical research, including project oversight or monitoring.
- Strong project management and problem-solving skills in a matrix environment.
- In-depth knowledge of clinical development, GCP/ICH, and regulatory requirements (FDA/EMA).
- Proven negotiation and conflict resolution capabilities with internal and external stakeholders.
- Excellent communication, influencing, and presentation skills.

Commitment to Diversity and Inclusion / EEO paragraph:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <a href="https://www.novartis.com/about/strategy/people-and-culture">https://www.novartis.com/about/strategy/people-and-culture</a>

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部门 Development **Business Unit Innovative Medicines** 地点 Australia 站点 New South Wales (NSW) Company / Legal Entity AU04 (FCRS = AU004) AU Pharma Pty Ltd **Functional Area** Research & Development Job Type Full time **Employment Type** Regular Shift Work

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