

Head of Fraud Management and AI Enablement

Job ID
REQ-10054642

7月 08, 2025

Malaysia

摘要

#LI-Onsite #LI-Hybrid

Internal job title : Head of S2P Fraud Management

Location: Selangor, Malaysia

The Source-to-Pay Fraud Management Lead is responsible for overseeing and safeguarding the end-to-end Source-to-Pay Vendor Lifecycle Management (SLM) process, with particular focus on fraud prevention, data integrity, compliance, and risk mitigation. In this role, you will develop and implement fraud detection strategies, lead a cross-functional team, collaborate with internal and external stakeholders, and ensure strict adherence to all relevant policies, procedures, and control frameworks. This position requires a deep understanding of Source-to-Pay processes, strong analytical and leadership skills, and a commitment to upholding the highest standards of data quality and ethical conduct

In the role, you will safeguard our end-to-end Source-to-Pay lifecycle by designing and embedding advanced fraud controls, driving data integrity, and mitigating supplier-related risks, managing sensitive supplier changes and adhere to designed process, oversight technology adoption. You ' ll lead a cross-regional team of analysts and data specialists, partner with Cybersecurity, Procurement, Finance, IT and Legal, and present actionable insights to executive and audit

committees.

About the Role

Key Responsibilities:

Fraud & Risk Controls

- Architect and continuously refine multi-layer anti-fraud strategies across supplier onboarding, invoice-to-pay, and payments processes.
- Work on to implement AML/KYC checks, digital-channel anomaly detection (leveraging AI/ML), and supply-chain integrity reviews.
- Conduct regular risk assessments, control audits, and targeted spot checks.

Team & Budget Leadership

- Lead and mentor a team of 15 fraud analysts, data scientists, and specialists across all regions
- Own the annual fraud-management budget for tools, training, and external audits.
- Define quarterly KPIs, conduct performance reviews, and develop succession plans.

Data & Platform Governance

- Ensure vendor-master data integrity in SAP MDG-S, Ariba, ORO; drive data quality and enrichment initiatives.
- Champion data-quality improvements in collaboration with Data Stewards and process owners.
- Work on fraud mgmt. technologies to reduce risk
- Adopt technology usage and reducing human intervention

Cross-Functional Collaboration

- Serve as the primary escalation point for fraud issues, working closely with Cybersecurity, Procurement, Finance, IT, Legal.
- Liaise with banks, card schemes, regulators, and law-enforcement on investigations and remediation.
- Present fraud trends, prevention strategies, and remediation plans to the Audit Committee and Risk Council.

Metrics, Reporting & Continuous Improvement

- Build and maintain real-time fraud dashboards in Power BI or QlikSense, tracking KPIs such as attempts, prevented losses, and MTTR.
- Conduct root-cause analyses and lead remediation sprints to close control gaps.
- Evaluate and recommend next-generation fraud-detection tools (e.g., SAS Fraud, AI/ML platforms).

Essential Requirements

- Bachelor ' s degree in Finance, Accounting, Information Technology, or a related field.
- Minimum 8 years of experience in fraud prevention, compliance, procurement, or financial services.
- At least 2 years leading global or regional Source-to-Pay (S2P) teams.
- Proficiency in SAP MDG-S, Ariba, and Oracle EBS platforms.
- Strong command of BI tools like Power BI or Tableau; SQL knowledge required.
- Excellent stakeholder management and communication skills, including C-suite and audit committee engagement.

Desirable Requirements

- Advanced certifications such as CFE, CAMS, CISA, or ISO 27001 Lead Auditor.
- Fluency in Czech, Malay, or Chinese in addition to English.

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部门
Finance

Business Unit
CTS

地点

Malaysia

站点

Selangor

Company / Legal Entity

MY01 (FCRS = MY001) Novartis Corporation (Malaysia) Sdn. Bhd. (19710100054)

Functional Area

Audit & Finance

Job Type

Full time

Employment Type

Regular

Shift Work

No

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