

Sr. Spec. DDIT ISC SecOps Access&Auth.

Job ID
REQ-10053614

7月 29, 2025

India

摘要

Focused management of security operations and or technology governance and external / internal interfaces in accordance with service operations and management processes

About the Role

Your responsibilities include, but are not limited to:

- Oversees identity and access management services offered to customers inside and outside of Novartis global IT Infrastructure.
- Oversees processes and resources delivering identity and access management services, ensuring the coordination of these teams in overall planning activities, service delivery, and issue resolution.
- Supports that all global supporting components of the service, including any associated SLAs, OLAs and UCs are managed as an integrated service.
- Supports and delivers overall continuous improvement, cost reduction and performance of the

services.

- Assists with the regional and global monitoring, reviewing and reporting of performance against the SLA/OLA service and/or portfolio.
- Performs service reviews, qualifications and self assessments to e.g. ensure conformance with service-, quality-, audit, compliance, security and SOX requirements and industry best practices (Inhouse Operations, Third Party Suppliers and external Service Providers).
- Assists with the planning, (with Architecture, and Governance) to establish the overall services and the services delivery roadmaps.
- Ability to get involved with engineering and/or development activities to ensure timely delivery of objectives.

Minimum requirements

What you 'll bring to the role:

- University working and thinking level, degree in computer science or comparable education and experience with 10 (or more) years of IT experience
- Excellent understanding of Identity and Access Management concepts.
- Engineering (L3) and Developer (coding) experience with Oracle Identity Manager (OIM).
 - Experience in Onboarding of applications on OIM IAM tool.
 - Experience in managing 24*7 Engineering (including L3 and code development) activities of OIM.
 - Engineering (L3) or Developer (coding) or Operations experience in Saviynt will be preferred.
 - Other knowledge like Active Directory, Azure MFA or Cyberark is added advantage.
 - Experience with regulatory frameworks, such as SOX and GxP.
 - Proven ability to manage multiple projects, initiatives, and deliverables which may involve service providers.
 - To be able to work independently and with resources of service provider for delivering identity and access management services/solutions.
 - To be able to oversee resources of service provider while delivering identity and access management services/solutions.
 - Service provider management.
 - To be constantly strive for business excellence and improvement.
 - To be customer aware by effectively listening, anticipating customer needs, and sharing customers concerns.

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Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and

your contact information. Please include the job requisition number in your message

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部门
Operations

Business Unit
CTS

地点
India

站点
Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Technology Transformation

Job Type
Full time

Employment Type
Regular

Shift Work
No

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