U NOVARTIS

Associate Director, SAP MDG-Customer (LDC)

Job ID REQ-10053042

5月 27, 2025

India

摘要

Location: Hyderabad

As a key player in our program, this role will be accountable for the design, build and deployment of MDG-C / BP and integrated digital solutions (e.g., S4 HANA ERP) in the area of Data Design and will be part of our LDC Finance team in DDIT Organization in Novartis

About the Role

Your responsibilities include but are not limited to:

- Own and drive Solution Design for Customer Master Data through addressing all business requirements and opportunities while following Novartis architectural standards, quality and information security principles
- Collaborate closely with the Business Leads, Global Process Owners (GPOs) and Enterprise

Process Leads (EPLs) to suggest standardized and simplified integrated solutions

- Champion the standardization and simplification of design, minimizing the custom solutions only for cases where Novartis makes a difference in the market serving customers/patients
- Prepare and run design workshops in the assigned "Products", identify critical integration points and dependencies, propose solutions for key gaps, provide effort estimations while ensuring alignment with business and other teams
- Assure consistency and traceability between user requirements, functional specifications, Agile ways of working and adapting to DevSecOps, architectural roadmaps, regulatory/control requirements, and smooth transition of solutions to operations
- Deliver assigned project work as per agreed timeline within budget and on-quality adhering to following the release calendars

Minimum requirements

- Bachelor 's degree in business/technical domains. >10 years of relevant professional IT experience in the related functional area
- Thorough knowledge in MDG-C (Customer & BP) with hands-on experience in setting up of customer master and MDG Business Partner
- Experience in SAP MDG-C, SAP SD and eco-system applications in Pharma and/or Food & Beverage industry. Experienced in Customization Synchronization preferable and with Interfaces to non-SAP applications like CRM, MDM.
- SAP certifications / trainings in specified module(s)/process areas Preferrable
- Consistent record of broad industry experience and solid understanding of complex enterprise IT landscapes and relationships. Experience in Agile project delivery and general management in an international environment
- Excellent knowledge of business processes, experience in regulated system environment and ability to "speak the business language" when talking about IT subjects
- Experience in advising peers and senior customers on complex issues and provide complex, contextual guidance to influence actions of internal and/or external partners. Experience in managing internal and external experts in different locations and time zones

Why consider Novartis?

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us!

Learn more here:

https://www.novartis.com/about/strategy/people-and-culture

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

https://talentnetwork.novartis.com/network

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? <u>https://www.novartis.com/about/strategy/people-and-culture</u>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: https://talentnetwork.novartis.com/network

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <u>https://www.novartis.com/careers/benefits-rewards</u>

部门 Operations

Business Unit Universal Hierarchy Node

地点 India

站点 Hyderabad (Office)

Company / Legal Entity IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area Technology Transformation

Job Type Full time Employment Type Regular

Shift Work No

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