

Patient Support Program Owner

Job ID
REQ-10052140

5月 16, 2025

Chile

摘要

Become a strategic ally for the business, designing and implementing value added proposals to improve the patient journey and facilitate access and adherence to treatment.

Bring forward the voice of patients and evidence gaps within the health care system throughout the patient journey to drive solutions that may improve the standard of care.

Support and facilitate data enabled decision making for Novartis internal customers by providing and communicating qualitative and quantitative analytics.

About the Role

Mayor Accountabilities

Strategic

- Develop a solid understanding of the business, the disease area, and the product to create value added proposals
- Gather input from the field and generate insights to nurture the design of strategies and tactics for Patient-Oriented Programs (POP) that may respond to the needs of patients, address gaps in the provision of health care, contribute to shorten the patient journey (awareness - diagnosis - access - adherence) and respond to business priorities, thus strengthening NVS ' value proposition
- Ensure accurate budget planning and controls for the adequate execution and performance of patient-oriented programs (POP)
- Track the proper execution of strategies by external source providers (ESP)
- Identify and coordinate the use of advanced data analytics to map opportunities and improve the value proposition
- Use digital tools and channels as enablers to increase outreach, impact, gather insights and provide customized solutions
- Implement strategies in full compliance with internal policies and external regulations
- Undertake cross-functional collaboration efforts with stakeholders to continuously improve the value proposition

Education & Qualifications

Bachelor ' s degree in health care related area or in commercial/business field

Languages

Spanish & English proficiency

Experiences

- 3-year experience in the pharmaceutical industry
- Solid expertise in the management of Patient Support Programs
- Data monitoring experience (desirable)
- Proven track-record in similar functions

Competencies

Operational Excellence

Excellence in stakeholder engagement

Technical/Functional Skills & Knowledge

- Strong organizational, planning and project management skills.
- Solid teamwork skills and at the same time, ability to work independently, under pressure, with a sense of urgency, demonstrating initiative and flexibility.
- Excellent communication skills.
- Good management of interpersonal relationships.

- Good Documentation Practices
- Reporting and Data Base Management
- Intermediate management of MS office: Excel, Word, PowerPoint
- Update periodically digital patient tools according to market needs

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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部门
International

Business Unit
Innovative Medicines

地点
Chile

站点
Santiago

Company / Legal Entity
CL01 (FCRS = CL001) Novartis Chile S.A.

Functional Area
Marketing

Job Type
Full time

Employment Type
Regular

Shift Work
No

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