

Benefits Technology Lead

Job ID
REQ-10051250

5月 07, 2025

Czech Republic

摘要

Manage the benefits technology (Benify) focusing on review of change request requirements from countries, governance of change requests, coordination with DDIT on internal IT aspects, deployment of new technical enhancement from technology vendors (Benify), and vendors management to improve the user experience and benefits administration service delivery in close collaboration with cluster benefits leads, PDIT, DDIT and other P&O functions.

About the Role

Key Responsibilities:

- Manage the day-to-day relation with benefits technology vendors (Benify) and cluster benefits lead on benefits platform management.
- Collate the change request from the cluster benefits leads, review the requirements and get them

approved by the PDIT governance board (TBC).

- Assessment of new features from the benefits technology vendor and lead the implementation of enterprise-level system enhancements.
- Responsible for the vendor management of the benefits technology provider (Benify) related to service delivery (SLAs/KPIs), cost management, etc.
- Responsible for managing the technology budget and the internal DDIT resource budgets.
- Act as a catalyst between DDIT and PDIT and Benefit technology vendors in delivering projects or resolving any issues.
- Work closely with the DDIT team to maintain the interfaces (APIs, sFTPs, MFT portal) and enhancements as required.
- Act as an escalation point for benefits platform performance, interfaces and data management issues.
- Works closely with the PDIT team to understand the P&O technology strategic roadmap and imply that the benefits of technology
- Works closely with the PS&S team and contributes to enterprise-level projects, i.e. GenAI, SNOW enhancements, etc.
- Contribute to the global benefits strategy by participating in the benefits leadership roundtable.

Key Requirements:

- University degree, preferable in IT or Management
- Fluent in English both written and spoken
- Good level of understanding of benefit plans.
- Strong experience in Technology deployment i.e. ERP systems, GUX, etc.
- Experience of working in project-based environments
- Good understanding of Payroll and HR data management.

You ' ll receive:

Monthly pension contribution matching your individual contribution up to 3% of your gross monthly base salary; Risk Life Insurance (full cost covered by Novartis); 5-week holiday per year; (1 week above the Labour Law requirement) ; 4 paid sick days within one calendar year in case of absence due to sickness without a medical sickness report; Cafeteria employee benefit program - choice of

benefits from Benefit Plus Cafeteria in the amount of 17,500 CZK per year; Meal vouchers in amount of 105 CZK for each working day (full tax covered by company); Car Allowance; MultiSport Card, Employee Share Purchase Plan. Find out more about Novartis Business Services:

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People & Organization

Business Unit

Universal Hierarchy Node

地点

Czech Republic

站点
Prague

Company / Legal Entity
CZ02 (FCRS = CZ002) Novartis s.r.o

Alternative Location 1
Hyderabad (Office), India

Functional Area
Human Resources

Job Type
Full time

Employment Type
Regular

Shift Work
No

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