

Assoc. Dir. DDIT US&I Sol.Del.Analytics Prod

Job ID
REQ-10050854

5月 09, 2025

India

摘要

At Novartis, innovation is at the heart of everything we do – and AI is a key enabler in how we reimagine medicine. As an Associate Director Solution Delivery - AI Products, you 'll lead the development and delivery of advanced AI solutions that transform commercial operations in the U.S. market.

You will sit at the intersection of technology, data science, and business – owning the product lifecycle from discovery to deployment, while fostering a culture of experimentation, innovation, and continuous delivery. Working within the DD&T Commercial organization, you 'll turn novel ideas into production-ready products that deliver real-world impact.

About the Role

Key Responsibilities

Product Strategy & Innovation

- Shape and own the product roadmap for AI solutions that power next-gen commercial capabilities – including intelligent targeting, omnichannel orchestration, and HCP engagement optimization.
- Drive innovation by scouting new AI technologies, validating ideas through MVPs and pilots, and scaling high-value solutions.
- Translate commercial objectives into actionable technical requirements and solution architectures.

Technical Delivery & Solution Ownership

- Lead cross-functional teams (data science, data engineering, MLOps, digital product) to build, deploy, and operate production-grade AI solutions.
- Oversee technical delivery from data ingestion and model development to deployment, monitoring, and retraining.
- Ensure models are performant, scalable, secure, and seamlessly integrated into platforms such as CRM and content engines.

Stakeholder Management & Business Alignment

- Partner with commercial stakeholders (field teams, marketing, analytics) to define needs, align priorities, and drive adoption.
- Act as a translator between business and technical teams – clearly communicating trade-offs, timelines, and value.
- Provide thought leadership and influence stakeholders at multiple levels, from working teams to senior leadership.

Compliance & Responsible AI

- Ensure solutions align with Novartis standards and external regulations
- Embed ethical AI principles into product design – including fairness, transparency, and accountability.

Core Technical Focus Areas

- AI/ML Development: Supervised learning, NLP, recommender systems, experimentation frameworks.
- Data Infrastructure: Scalable pipelines, real-time data ingestion, structured/unstructured healthcare data.
- MLOps: Model deployment, versioning, monitoring, and retraining workflows (MLflow, Airflow, SageMaker, etc.).
- Integration: REST/gRPC APIs, integration with CRM (e.g., Veeva), content platforms, and campaign engines.
- Cloud Platforms: AWS, Azure, or GCP environments for AI/ML workloads and data operations.

What You 'll Bring

- 5+ years of product management experience, with 2+ years in AI/ML or data-centric product

delivery.

- Strong technical foundation and experience working closely with engineering and data science teams.
- Demonstrated ability to deliver AI products from concept to production, including service ownership.
- Strong stakeholder management skills, with the ability to influence across technical and business domains.
- Experience in healthcare, life sciences, or other regulated environments is a plus.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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部门

Operations

Business Unit

CTS

地点

India

站点

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Technology Transformation

Job Type
Full time

Employment Type
Regular

Shift Work
No

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