

Associate Director IT Solution Delivery Dev GCO

Job ID
REQ-10050805

6月 16, 2025

Spain

摘要

Location: Barcelona (Hybrid - Office)

Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

Role Purpose:

- Act as an advisor providing guidance to improve global business processes, products, services, and software through data analysis.
- Engage with global business leaders and leverage the appropriate DDIT teams and Functions to determine requirements and deliver data-driven recommendations to improve efficiency and add value.
- We are looking for an experienced Solution Delivery Manager in Global Clinical Operations (GCO) to lead requirements analysis of systems which re-define how Novartis operates in GCO space. You will be working on strategic initiatives with the mandate to deliver solutions which will bring transformative change to the GCO domain and will allow Novartis to realize a competitive advantage. You will join a highly skilled team in GCO Service Delivery function to deliver on the vision

About the Role

Major accountabilities:

- Leading business requirements/ business process analysis in the area of Site Study Operations with a team of business users including utilizing necessary analytical tools that result in aligned concepts, business processes and requirements with the business team; providing guidance to the business team to ensure consistency of the overall solution; continuous management of user expectations.
- Owning and managing user requirements specifications for a functional area, ensuring that the complexity of the requirements is documented in concise, scalable manner that is easily understood by both the business team and solution delivery teams.
- Owning the delivery of user requirements for a functional area including providing continuous clarifications to the team on requirements during build and validating the implementation of requirements from a usability perspective.
- Ensure consistency and traceability between user requirements, functional specifications, and testing & validation.
- Support validation and testing as appropriate and ensure adherence to Security and Compliance policies and procedures within Service Delivery scope.
- Keep abreast with internal IT systems and documentation requirements, standards (including quality management and IT security), regulatory environments / requirements (if applicable), DDIT Service Portfolio and with industry best practices in leveraging technologies for the business and taking advantage of reusable products, solutions, and services wherever applicable. Additional specification required for testing.

Minimum Requirements:

- University degree in Computer Sciences, business or similar OR relevant experience.
- Working experience within the pharmaceutical industry, Relationship Management, leveraging digital technology / big data, multi-national global experience, Interactions with senior management, influencing without authority, Collaborating across boundaries.
- 8+ years of experience in business process analysis within drug development domain
- Proven experience analyzing business needs, eliciting, and documenting effective user requirements.
- Awareness of GxP and relevant controls applicable for IT systems (desirable)
- Ability to collaborate with subject matter experts, technical experts across teams solution design.
- Knowledge on business process modelling
- Excellent verbal and written communication skills in English
- Experience working with Global teams and multi-vendor situations
- Learning Agility and ability to manage priorities.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and

inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门
Operations

Business Unit

Universal Hierarchy Node

地点
Spain

站点
Barcelona Gran V í a

Company / Legal Entity
ES06 (FCRS = ES006) Novartis Farmac é utica, S.A.

Functional Area
Technology Transformation

Job Type
Full time

Employment Type
Regular

Shift Work
No

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