

Senior Manager - Operational Excellence

Job ID	004000	
KEQ-1	0049682	-

6月 19, 2025

India

摘要

- -Primary responsibility is to drive business process excellence for Novartis with the aim of embedded process simplification mindset and unearthing business value -Support Associate Directors and Directors in projects across Development to enable Technology transformation, Cycle time acceleration and strengthening process fundamentals.
- Deliver substantially greater outcome improvement through process re-engineering

About the Role

Major accountabilities:

- Deliver as an individual contributor on projects, through direct involvement and supervision
- · Lead junior BPE associates and act as coach of new / existing team members
- Build expertise in specific line functions where deployed. Support GPOs and GSOs to optimize and evolve their activities. Work with DDIT colleagues to identify and implement

- automation opportunitiesEnsure transparent communication
- Support the managers and directors in project work and provide support during all project phases.
- Align closely with stakeholders at country, functional and global level as defined by the requirements of the different projects and initiatives.
- Independently monitor milestones of the projects as well as completion.
- Take ownership for subparts of the overall project and ensure completion of these.
- Provide change management support and appropriate communications for the implementation of process improvement levers/solutions
- Monitor implementation and sustenance of business impact

Key performance indicators:

- · Financial and Business Results:
- Process simplification
- Savings generated
- · Improvement of quality of outcome
- Processes Efficiencies and Effectiveness
- Lead times and Productivity
- Strategy/Customer Focus:
- · Business value generated
- Capabilities & Expertise:
- Team culture (Our Voice)
- Capability development
- Improvement of culture of continuous improvement
- · Soft Skills:
- Level of collaboration typically works at project level across line functions within Development OU
- Strong ability to develop and manage internal stakeholder relationships
- Ability to take control of ambiguous situations and drive practical change

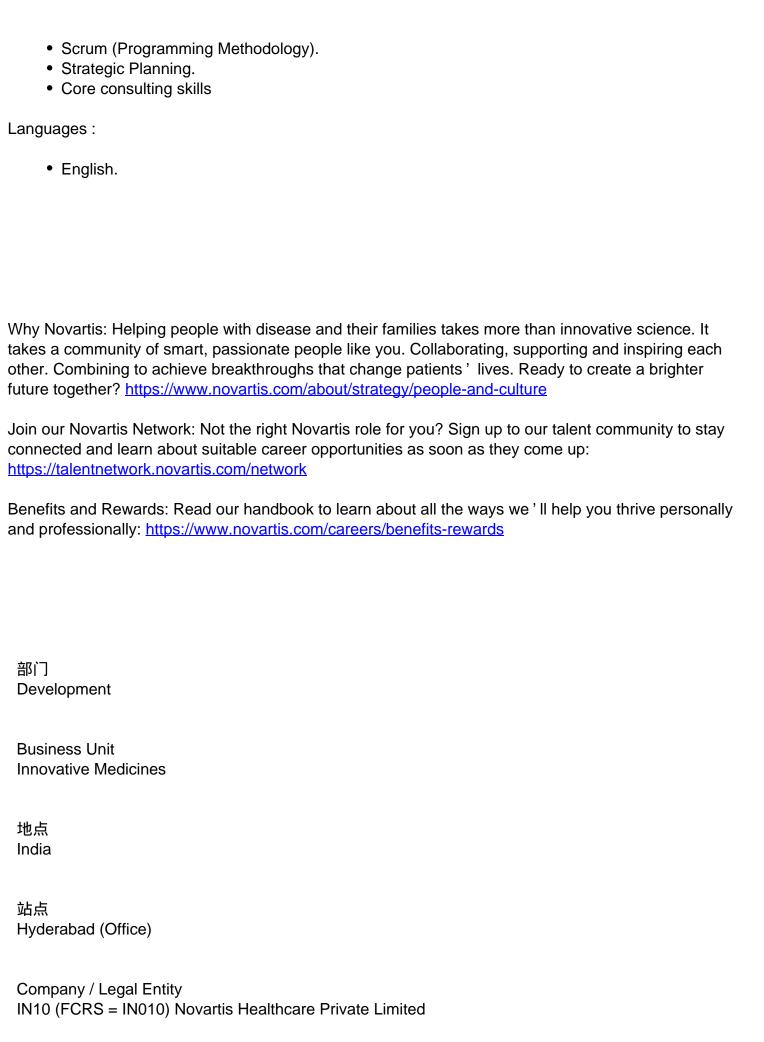
Minimum Requirements:

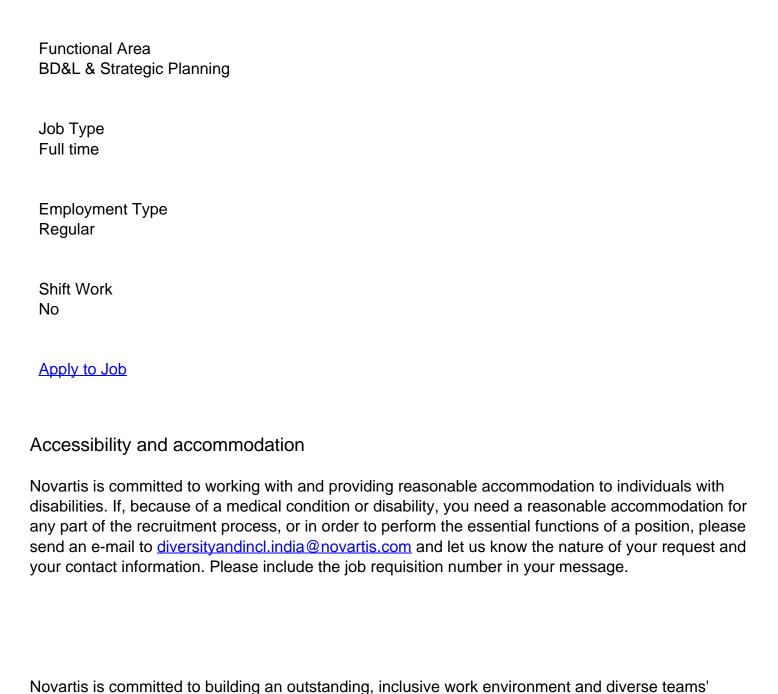
Work Experience:

- >7 years 'experience leading significant business process, organizational change, operating model and/or process improvement consulting projects
- Experience of regulated environments, particularly the impact in the pharmaceutical industry
- Experience in the area of capability development or learning is a distinct advantage
- Proficiency in Lean, quality management systems and operational excellence
- Proven experience of working successfully in a collaborative team environment across different cultures, operating with and influencing others to achieve a common objective
- Must have worked in consulting teams in an equivalent internal consulting organization or a major consulting company

Skills:

- Business Process Transformation.
- Process modelling
- Training
- · Lean Six Sigma.





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