

## Senior Manager - Operational Excellence

Job ID  
REQ-10049682

6月 19, 2025

India

### 摘要

- Primary responsibility is to drive business process excellence for Novartis with the aim of embedded process simplification mindset and unearthing business value -Support Associate Directors and Directors in projects across Development to enable Technology transformation, Cycle time acceleration and strengthening process fundamentals.
- Deliver substantially greater outcome improvement through process re-engineering

### About the Role

Major accountabilities:

- Deliver as an individual contributor on projects, through direct involvement and supervision
- Lead junior BPE associates and act as coach of new / existing team members
- Build expertise in specific line functions where deployed. Support GPOs and GSOs to optimize and evolve their activities. Work with DDIT colleagues to identify and implement

automation opportunities Ensure transparent communication

- Support the managers and directors in project work and provide support during all project phases.
- Align closely with stakeholders at country, functional and global level as defined by the requirements of the different projects and initiatives.
- Independently monitor milestones of the projects as well as completion.
- Take ownership for subparts of the overall project and ensure completion of these.
- Provide change management support and appropriate communications for the implementation of process improvement levers/solutions
- Monitor implementation and sustenance of business impact

Key performance indicators:

- Financial and Business Results:
- Process simplification
- Savings generated
- Improvement of quality of outcome
- Processes Efficiencies and Effectiveness
- Lead times and Productivity
- Strategy/Customer Focus:
- Business value generated
- Capabilities & Expertise:
- Team culture (Our Voice)
- Capability development
- Improvement of culture of continuous improvement
- Soft Skills:
- Level of collaboration - typically works at project level across line functions within Development OU
- Strong ability to develop and manage internal stakeholder relationships
- Ability to take control of ambiguous situations and drive practical change

Minimum Requirements:

Work Experience:

- >7 years ' experience leading significant business process, organizational change, operating model and/or process improvement consulting projects
- Experience of regulated environments, particularly the impact in the pharmaceutical industry
- Experience in the area of capability development or learning is a distinct advantage
- Proficiency in Lean, quality management systems and operational excellence
- Proven experience of working successfully in a collaborative team environment across different cultures, operating with and influencing others to achieve a common objective
- Must have worked in consulting teams in an equivalent internal consulting organization or a major consulting company

Skills:

- Business Process Transformation.
- Process modelling
- Training
- Lean Six Sigma.

- Scrum (Programming Methodology).
- Strategic Planning.
- Core consulting skills

Languages :

- English.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we ' ll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门

Development

Business Unit

Innovative Medicines

地点

India

站点

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area  
BD&L & Strategic Planning

Job Type  
Full time

Employment Type  
Regular

Shift Work  
No

[Apply to Job](#)

## Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.



Job ID  
REQ-10049682

## Senior Manager - Operational Excellence

[Apply to Job](#)

---

### Source URL:

<https://www.novartis.com.cn/careers/career-search/job/details/req-10049682-senior-manager-operational-excellence>

### List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. <https://www.novartis.com/careers/benefits-rewards>
4. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Hyderabad-Office/Senior-Manager---Operational-ExcellenceREQ-10049682-2>
5. <mailto:diversityandincl.india@novartis.com>
6. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Hyderabad-Office/Senior-Manager---Operational-ExcellenceREQ-10049682-2>