# Associate Director of Operations, Innovative Technology, Country Development Quality

Job ID
REQ-10049470

9月 02, 2025

Ireland

## 摘要

Locations: Dublin, Ireland. London, UK. Barcelona Gran Via, Spain.

This exciting new opportunity sits in the intersection between technology, quality, governance and metrics. The workload is varied, even on a day-to-day basis, and there will be lots of challenges and problems to solve along the way with innovative thinking and new approaches. You ' ll get an insight into the full development process from first dose in man, to clinical, safety and pharmacovigilance data. In this non-typical QA role we are looking for someone that is technically savvy and able to leverage tools like Power BI and AI, to help automate some of the information reporting and to point to proactive indicators to enable the business to operate better, and to draw more accurate conclusions across all of these drug development stages.

## About the Role

**Key Responsibilities:**

- The main objective of the Associate Director of Operations for Country Development Quality (CDQ) will be to support and maintain the governance structure for the CDQ Leadership Team including tracking quality planning, objectives, and change initiatives, with a focus on the use of new technologies to help automate and improve reporting and analysis.
- This role is a fundamental element to assure CDQ executes on key deliverables. The AD will work closely with the Director of Ops and Compliance in CDQ, the CDQ Leadership Team and will partner across quality and business functions to help mitigate the knowledge gap between global and the country levels.
- Enable and maintain quality partnership to cross-functional teams and should effectively interact with a broad range of colleagues including the various Quality groups, Country Quality leadership, and leadership teams of business functions interacting with CDQ.
- Instrumental in the implementation of a clear methodology to identify and assess risks across countries for clinical and pharmacovigilance-related activities.
- Assuring that harmonized performance measures are deployed and discussed to further the ultimate achievement of operational excellence through regular review and analyses of key results (i.e. KPIs and KQIs).
- Responsible for recommending and launching new initiatives to support continuous improvement, sharing of lessons learned and best practices in relation to clinical and pharmacovigilance quality activities.
- Oversee the assignment, implementation and compliance to required training (i.e. SOPs, AE training) for CDQ staff across countries in collaboration with partners across Research and Development Quality and with business line functions.

**Essential Requirements:**

- University degree in Life Sciences, Pharmacy, Medicine or Business management with commensurate experience.
- A demonstrable level of experience in GCP and/or PV Quality Assurance, project management or a combination of the two disciplines.
- Leadership experience and accomplishments in a global/matrix environment. Strong management and interpersonal skills.

**Desirable Requirements:**

- Strong business stakeholder management, leading, negotiating and influencing in a matrix environment. Strong project management skills; considerable organizational awareness. (e.g. interrelationships between functions and business priorities). Ability to interact with Senior Business Leaders on a regular basis to align strategic direction.
- Strong industry network
- Experience with reporting toolsets such as PowerBI and new approaches using AI

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部门
Development

Business Unit
CTS

地点
Ireland

站点
Dublin (NOCC)

Company / Legal Entity
ES06 (FCRS = ES006) Novartis Farmac é utica, S.A.

Alternative Location 1
Home Worker, United Kingdom

Alternative Location 2
London (The Westworks), United Kingdom

Functional Area
Quality

Job Type
Full time

Employment Type
Regular

Shift Work
No

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