

# Specialist- IT Disaster Recovery

Job ID REQ-10044739

4月 16, 2025

India

### 摘要

IT specialist - DIsaster Recovery

#### About the Role

Job Description:

- Develop and maintain disaster recovery plans for IT infrastructure.
- Coordinate with teams for effective implementation of recovery solutions.
- Conduct regular assessments and updates to ensure the preparedness of our IT systems for potential disaster scenarios.
- Ensure compliance with regulatory requirements and standards.
- Evaluate vendor capabilities and performance to ensure adherence to SLAs and contract terms.
- Foster productive relationships with vendors to facilitate efficient and effective disaster

- recovery operations.
- Facilitate regular meetings and updates to ensure alignment and progress of disaster recovery projects.
- Act as a point of contact for any IT disaster recovery-related queries or concerns within the organization.

### Requirements:

- 3-5 years of relevant experience in IT disaster recovery, and project management.
- Strong understanding of IT infrastructure and applications, as well as related disaster recovery principles and best practices.
- Proven experience in conducting DR planning & testing.
- Project management experience is highly desirable.
- Experience in the pharmaceutical industry is a plus.
- Excellent communication and interpersonal skills, with the ability to effectively work with crossfunctional teams and external stakeholders.

#### Major accountabilities:

- Tracks troubleshoots and resolves platform or system issues.
- Use best practices for coding and automation.

#### Key performance indicators:

- Adherence to the Novartis IT quality standards.
- No major business disruptions.
- Number of recurring problems.
- Customer feedback (expectations met / exceeded).
- Application onboarding delivery success.
- Cost optimization and / or growth of the business top line revenue resulting from innovative solutions.

### Minimum Requirements:

### Work Experience:

Collaborating across boundaries.

#### Skills:

- · Communication Skills.
- Compliance Management.
- · Data Analysis.
- IT Infrastructures.
- IT Operations.
- IT Service Management.
- Performance Management.
- Problem-Solving Skills.
- Quality Assurance.
- Risk Management.

- System Integration.
- · Vendor Management.

### Languages:

• English.

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部门 Operations
Business Unit CTS
地点 India
站点 Hyderabad (Office)
Company / Legal Entity IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Alternative Location 1 Prague, Czech Republic
Functional Area Technology Transformation
Job Type Full time
Employment Type Regular
Shift Work No

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