U NOVARTIS

Web Analytics Delivery Lead

Job ID REQ-10036015

4月 28, 2025

Ireland

摘要

We are seeking a results-driven Web Analytics Delivery Lead to provide strategic direction and technical leadership in web analytics, tagging implementation, and data-driven insights. In this role, you will define and execute a robust web analytics strategy, ensuring seamless data collection, integration, and analysis to optimize digital marketing performance. You will also mentor and lead a high-performing team, driving operational excellence and innovation.

About the Role

Key Responsibilities

• Strategic Leadership: Develop and execute a scalable web analytics strategy, ensuring seamless integration across platforms and business units.

- Stakeholder Collaboration: Partner with business leaders to identify key objectives and ensure web analytics delivers actionable insights.
- Data Governance & Accuracy: Establish best practices for data governance, ensuring data quality, compliance, and security.
- Implementation & Optimization: Architect and oversee tagging implementations using Google Analytics, Adobe Analytics, and industry-leading tag management systems.
- MarTech Integration: Ensure seamless integration with marketing technology (MarTech) tools, including CRM, CDPs, personalization, and automation platforms.
- Performance Measurement: Define and track key performance indicators (KPIs) to measure the effectiveness of digital campaigns and web performance.
- Technical Excellence: Work closely with IT teams to integrate analytics tools with Google Cloud Platform (GCP), Google BigQuery (GBQ), content management systems, and marketing platforms.
- Continuous Improvement: Conduct regular audits to identify gaps and implement enhancements to improve data accuracy and operational efficiency.
- Industry Innovation: Stay ahead of trends in web analytics and data architecture, introducing new technologies and methodologies.
- Team Leadership & Mentorship: Guide and develop a team of analytics professionals, fostering a culture of excellence and innovation.

Essential Requirements

- 8+ years of experience in web analytics and technical leadership roles.
- Expertise in Google Analytics, Adobe Analytics, and industry best practices.
- Strong understanding of digital marketing analytics, conversion tracking, A/B testing, and attribution modeling.
- Hands-on experience with tag management systems such as Google Tag Manager (GTM), Tealium, Adobe Launch.

- Knowledge of Google Cloud Platform (GCP), Google BigQuery (GBQ) for advanced data integration and analysis.
- Experience integrating web analytics with MarTech tools such as CRM, CDPs, and marketing automation platforms.
- Proven ability to translate complex data into clear, actionable insights for business decisionmaking.
- Strong analytical and problem-solving skills, with the ability to drive data-driven strategies.
- Relevant certifications, including: Google Analytics IQ, Adobe Analytics Certification; Tag Management Certifications (GTM, Tealium, Adobe Launch, etc.)

Desired Requirement:

- Experience leading and mentoring analytics teams.
- Knowledge of data architecture, modeling, and warehousing concepts.
- Ability to thrive in a fast-paced, collaborative environment.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? <u>https://www.novartis.com/about/strategy/people-and-culture</u>

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部门 Operations

Business Unit Universal Hierarchy Node

地点 Ireland

站点 Dublin (NOCC)

Company / Legal Entity IE02 (FCRS = IE002) Novartis Ireland Ltd

Alternative Location 1 Hyderabad (Office), India

Alternative Location 2 INSURGENTES, Mexico

Functional Area Marketing

Job Type Full time

Employment Type Regular

Shift Work No

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.



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